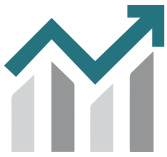


Information and guidance from federal, state and city agencies on the COVID-19 outbreak have been evolving rapidly. The health and well-being of our members and staff, and the continuation of business operations, are our primary concerns. Our Fund has operated continuously for 125 years and we continue to serve our members during this unprecedented time. The following is important CTPF related information you may need as we navigate the pandemic.



YOUR BEST SOURCE OF CTPF INFO IS WWW.CTPF.ORG

We encourage you to visit www.ctpf.org for information about CTPF and Fund operations. This is our primary source of up-to-date information.



MEMBER PAYMENTS AND MARKET VOLATILITY

CTPF pensions are secure and are not based on market conditions. We have procedures in place to ensure the payment of member benefits, even when business is interrupted. We encourage all members who have not already done so to sign up for Direct Deposit. Find CTPF Form 425 on our webpage www.ctpf.org/COVID-19.



MEETINGS, QUESTIONS, AND CONCERNS

CTPF staff is working remotely and the office is closed to outside visitors. Board of Trustees meetings have been canceled for March. If you have a question for Member Services, please call 312.641.4464 and leave a message. Calls will be returned as soon as possible. Check www.ctpf.org/calendar for information on future meetings.



SUBMIT DOCUMENTS TO CTPF ELECTRONICALLY

We may not have immediate access to incoming mail and U.S. mail processing will be delayed. The best way to send documents to CTPF is by Fax 312.641.7185 or email a .pdf to imaging@ctpf.org.



CREDITABLE SERVICE

CTPF members who continue to be paid salaries, by CTPF employers, while out of classrooms due to the COVID-19 crisis, will continue to earn one day of service credit for each day paid, up to a maximum of 170 days in a fiscal year. One year of service credit equals 170 days.



STAY IN TOUCH WITH CTPF

CTPF maintains an active presence on social media. Please follow us on social media and stay informed by signing up for email updates on the CTPF homepage.

Facebook: [ChicagoTeachersPensionFund](https://www.facebook.com/ChicagoTeachersPensionFund)
Twitter: [@ctpf_tweets](https://twitter.com/ctpf_tweets)
LinkedIn: [@ChicagoTeachersPensionFund](https://www.linkedin.com/company/ChicagoTeachersPensionFund)

Sign up for Email Updates:
www.ctpf.org