

Pension E-News



December 18, 2020

CTPF is committed to doing our part to stop the spread of COVID-19. For the health, safety, and wellbeing of all CTPF Members, the Fund continues to deliver all member services remotely. Our Member Services counselors are taking calls in "real time" during normal business hours. The physical office remains closed to all but essential employees whose duties cannot be performed offsite. In-person services and counseling are suspended until it is safe to resume these operations.

Holiday Office Closings: The CTPF office will close for the Christmas holiday on December 24, 2020, at 3:00 p.m. and will reopen at 8:00 a.m. on December 28, 2020. The office will close for the New Year's Holiday at 3:00 p.m. on December 31, 2020, and reopen at 8:00 a.m. on Monday, January 4, 2021.



Register Today! *my*CTPF Member Self-Service Portal Now Available

CTPF has launched its new Self-Service Portal, *my*CTPF, and hundreds of members have already signed up for this convenient option.

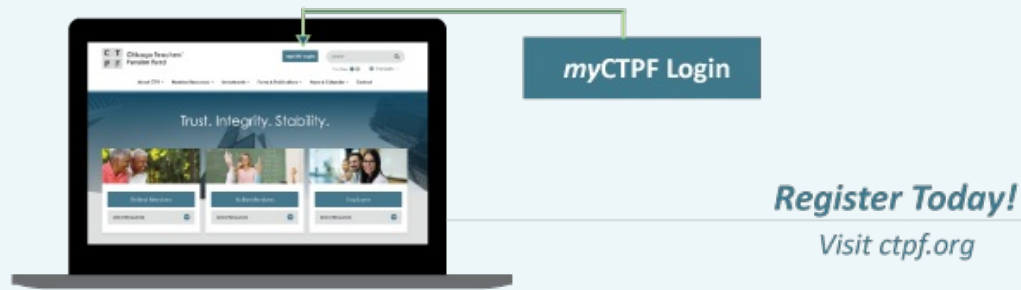
Members who register for *my*CTPF create their own unique User ID and password. Once an account is created, members can use *my*CTPF to securely access CTPF documents and information. Registered members can:

- View address/contact information on file with CTPF.
- Retirees can view and download a 1099-R and pay advice(s).
- Active and inactive members can view and download their annual Member Statement.



myCTPF is available to all CTPF members who complete the one-time registration process.

Members will access the system from a "button" at ctpf.org, and must have their CTPF Member ID to register. Two-factor authentication ensures secure access. Active members can find their CTPF Member ID on the Member Statement. Retirees can find their Member ID on a pay advice from the Fund.



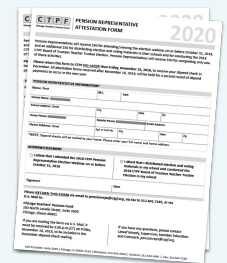
December Town Hall Webinar Available on Demand

CTPF hosts quarterly Town Hall Webinar for members. The webinar from Wednesday, December 16, 2020, at 4:30 p.m. is now available on demand. Executive Director Mary Cavallaro, shared a quarterly financial update, 2020 Teacher Trustee election results, and an overview of pandemic operations. [Click here to view the webinar and presentation deck.](#)



Pension Representative Stipends and Attestation Forms

Pension Representatives qualify for a \$100 stipend if they viewed a webinar and shared 2020 CTPF Teacher Trustee election information with colleagues. In order to receive a stipend, Pension Reps must complete an Attestation Form. Forms received after November 20, 2020, will be held for a second round of payments to occur in the new year. The Attestation Form can be downloaded from the [Election Central](#) page. During the pandemic, Pension Reps are encouraged to email forms to elections@ctpf.org.



CTPF COVID-19 Information & Resources

CTPF has created our COVID-19 Response website ctpf.org/covid-19. This website link provides you with CTPF up-to-date information on the Fund's operations during the pandemic.



Call or Email Member Services

While CTPF remains closed to all but essential employees, new software makes it possible for Member Services counselors to resume answering calls in "real time," and to provide all call center functions. Calls will be answered during normal business hours, 8:00 a.m. until 5:00 p.m., Monday through Friday. Members who need assistance should call 312.641.4464 or

email memberservices@ctpf.org.



Submit Documents Electronically

U.S. Mail processing has been delayed due to the pandemic. Currently, members should anticipate at minimum a two-week delay in the processing of documents sent via U.S. mail. CTPF strongly encourages all members to submit benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to imaging@ctpf.org to ensure prompt processing.



Help with Scanning

Need to scan a document to email to CTPF but you don't have a scanner? A printer or smartphone scanning app or smartphone camera can help you get the job done. [Click here](#) for more information on scanning.



Remote Notary Available

CTPF now offers remote notarization for CTPF documents. Members who would like to use remote notary services should call 312.641.4464 or email Memberservices@ctpf.org, and request a video conference for notarization. [Find more information here.](#)



CTPF Annuitant Health Plan Information

CTPF annuitant health insurance plans offer coverage for COVID-19 diagnosis and treatment, and some have added additional telehealth and mental health benefits. Call the number on the back of your health insurance card, or visit your carrier's website for specific benefit information.

CALENDAR OF EVENTS

All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at ctpf.org/calendar.

STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 88,000 members are active on either Facebook, Twitter, and LinkedIn. Please consider forwarding this email to a friend who may be a fellow member. Register for email updates [here](#).



Forward to a Friend

Jeffery Blackwell, *President*

Mary Sharon Reilly, *Vice President*

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Lois Nelson, *Recording Secretary*

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Mary Cavallaro, *Interim Executive Director*