

Pension E-lert

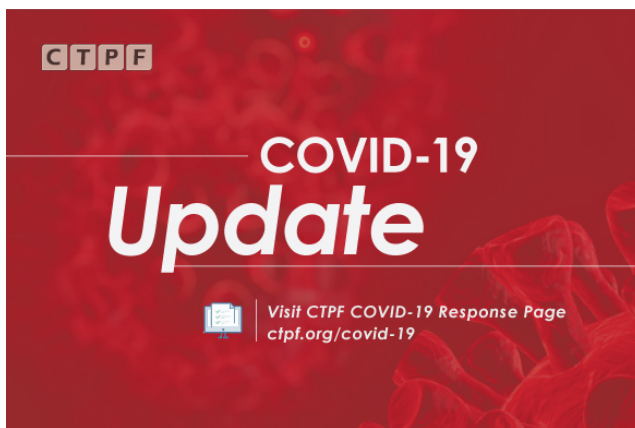


CTPF COVID-19 Digest

March 26, 2020

We hope that you and your loved ones are healthy and safe. This is a time for taking stock of what's most important, and for making the necessary changes to protect our individual and collective well-being.

As we adjust to a new reality, CTPF is actively creating new ways to manage our day-to-day operations, work on your behalf, and connect with you.



For ease of access to information that impacts members, we have created our COVID-19 website ctpf.org/covid-19.

[Click here](#) to find our COVID-19 Update being mailed out to all members this week.

STAY CONNECTED

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. We also encourage you to connect with CTPF on social media; many of CTPF's more than 88,000 members are active on either [Facebook](#), [Twitter](#), and [LinkedIn](#).



SUBMIT DOCUMENTS TO CTPF ELECTRONICALLY

We may not have immediate access to incoming mail, and U.S. mail processing will be delayed. The best way to send documents to CTPF is by Fax 312.641.7185 or email an attachment (.pdf file) to imaging@ctpf.org.

MEMBER PAYMENTS AND MARKET VOLATILITY

CTPF pensions are secure and are not based on market conditions. We have procedures in place to ensure the payment of member benefits, even when business is interrupted. We encourage all members who have not already done so to sign up for Direct Deposit. [Download CTPF Form 425](#) and submit it



electronically as soon as possible.



MEETINGS, QUESTIONS, AND CONCERNS

CTPF staff is working remotely. If you have a question for Member Services, please call 312.641.4464 and leave a message. Calls will be returned as soon as possible. Check ctpf.org/calendar for information on Board of Trustees meetings.



RETIREMENT RESOURCES

Members planning to retire this year can find additional help and resources, and registration links for the April 7, 2020, retirement webinars at ctpf.org/retirement-resources.



Important Quick Links

[CTPF Newsfeed](#)

[Health Insurance Information](#) for CTPF Health Insurance plan participants

[Payment/Direct Deposit](#)

[Submit Forms Electronically](#)

[Market Volatility Update](#)